



COMMUNITY SAFETY PARTNERSHIP TASK GROUP

Tuesday, 22nd March, 2016

7.45 pm

Town Hall

Please note the start time of this meeting.

Publication date: 14 March 2016

AGENDA

Councillor S Williams (Chair)

Councillors S Bolton, R Martins, B Mehta, M Mills and S Bashir

1. APOLOGIES FOR ABSENCE

2. DISCLOSURE OF INTERESTS

3. MINUTES

The minutes of the meeting held on 20 January 2016 to be submitted and signed.

Copies of the minutes of this meeting are usually available seven working days following the meeting.

(All minutes are available on the Council's [website](#).)

4. OVERVIEW OF ANNUAL PERFORMANCE IN RELATION TO THE CSP PLAN 2015/18

Update by the Community Safety Coordinator.

5. UPDATE ON PROPOSED CSP PRIORITIES FOR 2016/17

Update by the Community Safety Coordinator.

6. ACTIONS AND QUESTIONS UPDATE (Pages 3 - 8)

The Task Group is asked to review the attached list of actions and sign off all the actions which are complete.

Community Safety Partnership Task Group: Outstanding Actions and Questions (2015/16)

Action to be carried out	Responsibility	Committee Date	Deadline for completion	Target/comments
Watford Pubwatch				
P1	To investigate whether staff in the CCTV control room were requesting too much information from Licensed Premises door supervisors when they asked for police assistance (thereby potentially delaying the police response)	Head of Community and Customer Services	20/01/2016	<p>Response from Head of Community and Customer Services and CCTV Manager:</p> <p>The Council is satisfied that the CCTV staff do not request too much information as concerns were expressed by Pubwatch back in 2010 re the CCTV response to calls for assistance. The CCTV Manager explained at the time that CCTV cannot act as a call handling centre due to operators having conflicting tasks, demands and priorities. Operators are not able to pass on all relevant details as we are not there on the ground and/or cannot see the incident. The information required is not needed by CCTV, it's the emergency services that need it. The outcome was to develop a procedure flowchart (as attached) and this was agreed by Pubwatch at the time.</p> <p>In summary; if CCTV can see the incident they will patch images to the Police and the Police will decide whether (they and other services) need to attend. The Police may call CCTV for clarification or in an extreme case CCTV would back the images up with a call the Police. Especially if offenders start to make off.</p>

Action to be carried out		Responsibility	Committee Date	Deadline for completion	Target/comments
					<p>However, if something takes place out of view of the cameras CCTV will always advise door staff to make the call from where persons, locations and possible injuries or weapons can be seen. CCTV would monitor entrances etc.</p> <p>Please see the attached agreed flowchart and minutes of the Pub Watch. Given that 6 years have passed I am happy to review the process with Police and operators but feel that it has worked well up to now.</p>
Hertfordshire Fire and Rescue					
FR1	To look in to a possible problem with accommodation over a shop in Whippendell Road.	Community Safety Coordinator	20/01/2016		WBC Environmental Health are conducting an ongoing case investigation.

Door Supervisors Meeting – Area
Saturday 07th August 2010

Present:

Sgt Dan Stoddart – Town Centre Team
Richard Valentine – Pubwatch Chair
Jamie Mackenzie – Licensing Enforcement Officer, WBC
Cathy - CCTV
Scott Donley – Chicago’s
Jaz Reddin – Area/Bed
G Ponapalam - Rehab
Todd Cranney - Rehab
Stuart Jones – Lloyds
Ben Perkins – Walkabout
Debbie Jackson – Walkabout

Apologies from:

Andy McGrath
Tim Whiting

Minutes from June meeting distributed and discussed.

- Updated lists of police teams now distributed through Pubwatch
- DS thanked for excellent help during World Cup which led to only 1 arrest for disorder.
- CCTV procedure list distributed to DS and discussed. System seems to be working now although one door team raised issued of outside incident not being covered by CCTV.
- **Policy should now allow flexibility needed. Door Staff need to know that when they call for help, their word that it is necessary will be trusted. There are numerous examples of when hard and fast rules for calling of police will not work.**
- Further to previous discussion, DS are now collecting fake id and this has been successful. Dan Stoddart has advised collection of both fake ID and drugs has started and is proving very useful. **All DS reminded that any confiscated ID must be correctly accounted for. Please refer to pro-forma sheets. If you need these, please contact JM directly.**
- JM re-iterated importance of working as one unit and requested that head DS again inform staff of importance of using traffic light radio scheme. It was agreed that CCTV and police all needed to ensure they were operating to the same standards if the improvements were to be significant. Dan Stoddart fed back that police training in CCTv had now been completed and there was therefore a dedicated team of officers to take control on late night shifts.

Please remember: CCTV need to know WHO. WHAT and WHERE. Any further information can be delivered after this.

- For information, discussed but not confirmed. Ambulances. We have spoken about this previously. Compromise has been reached regarding the calling of ambulances if needed outside a venue.

Door staff should call a CODE RED and provide as much of the following information as possible:

Male/Female
Age
Conscious or not

Brief details of problem

Any other information known (ie medi-alert bracelet etc)

This needs to be confirmed by CCTV control and has not been. Until this is a confirmed policy, DS should proceed on the basis that they will have to call for ambulances themselves. However, should the need arise, the above information would prove more useful to CCTV than none at all. CCTV are happy to receive this information and to relay to control.

Ambulances required for persons inside a venue must still be called by a member of the venue staff.

- No further info from CCTV
- DS asked for feedback on drinking op. No specific information provided but all present thought it was having an impact. Informed that stage 2 of the op had been reached and that any information on groups drinking should be relayed to CCTV.
- DS asked about walking customers home but most commented that with current cut backs and numbers, the idea was probably not workable.
- Door Staff briefed on taxi marshal head-cam scheme and asked to filter back to any customers who may query the use or wonder why they are being asked for ID. DS asked for a list of taxi numbers to put at the door. Dan suggested new maps, when printed, would be ideal.

Thanks to all for a very productive meeting.

Next meeting 4th September 2010

When a call is made for an emergency service to attend an incident, the Police, Fire and Ambulance services require information which can only be supplied by persons witnessing what is occurring first hand. If an incident occurs within the public area viewed by Watford Council CCTV cameras, the CCTV operator should relay this information to the Police via the video link to CCR (currently monitor 13). If the incident however occurs out of the view of these cameras for example within premises it is for staff witnessing to contact the emergency services. This is so that they can answer all the necessary questions for a correct response. PubWatch members should advise CCTV operators, via the PubWatch radio system, so that cameras can be positioned on the exits of premises to track fleeing offenders. In addition it will assist with identification and provision of evidence. Only in an extreme case where there are serious risks should CCTV operators dial 999 on behalf of PubWatch members.



